

TeamCHOICE™ (Level 2)

Programme in Making Safe Choices and Promoting Just Culture

PROGRAMME OVERVIEW

In TeamCHOICE™ Level 2 Programme, you will learn how to use the Just Culture Algorithm to guide your judgment and responses as a manager when a breach occurs or when a staff member has not lived up to the shared values of your team or the organisation. Ultimately, a good approach to workplace justice can foster stronger individuals and systems, leading to safer and more reliable outcomes.

LEARNING OUTCOMES

Learners will be able to:

- Understand the purpose, motivation and benefits of instilling a Just Culture in SingHealth
- Appreciate human choice and human fallibility and how they affect behaviours relating to safety and reliability
- Understand the key questions to ask during event investigations in order to objectively assess quality of choices and system design
- Understand the classification of unsafe behaviours and basic approaches to respond and manage the different behaviours
- Understand the types of duties in safe behaviours and how to apply the Just Culture Algorithm to determine the imposers' response when the duties are breached

WHO SHOULD ATTEND

Open to all Staff, who are Managers (or equivalent) and above.

PRE-REQUISITE

Learners are required to complete TeamCHOICE™ (Level 1) e-learning module prior to attending this programme.

DURATION

9.00am – 5.30pm

AWARD OF CERTIFICATE

Certificate of Completion will be issued to learners who attended the programme.

COURSE FEES

SingHealth Staff: \$350 (Waived)

Non-SingHealth Staff: \$430 (Inclusive of GST)

REGISTRATION

SingHealth Staff: Please register via intranet link [AM-EPIC Programmes](#)

Non-SingHealth Staff: For registration details, please email to ipsqworkshop@singhealth.com.sg