

Agile Quality Improvement (AgileQI™) in Healthcare

Advancing Quality Improvement with Agile values and principles for experienced Quality Improvers

PROGRAMME OVERVIEW

AgileQI™ is a quality improvement methodology that incorporates the Agile mindset and principles, focusing on the purpose, people and interactions; and brings value to the end user (customer), giving flexibility for the user's changing needs.

Agile principles support observing changing markets & environments, changing customer needs, and competitive threats and changing course when necessary. IPSQ has combined the essence of Agile and QI to develop this novel programme called Agile Quality Improvement (AgileQI™) in Healthcare.

Learners will be equipped with the knowledge of Agile Values and Principles, and the AgileQI™ framework and tools to bring about rapid improvement to meet the changing needs of the customer. Participants can boost up their traditional PDSA/PDCA cycles with AgileQI™ methodology to ensure timeliness, user centeredness and agility.

LEARNING OUTCOMES

Learners will be able to

- Explain the key focus and benefits of AgileQI™, and its suitability in the healthcare context
- Relate Agile principles to their QI project
- Apply AgileQI™ methodology in managing an improvement project

WHO SHOULD ATTEND

Established QI practitioners who want to embrace Agile Values, Principles and advance their quality.

PRE-REQUISITE

Completed QI Training at AM-EPIC Activist Level or equivalent¹

¹Provide proof of completion in QI training and one QI project

DURATION

9.00am – 5.30pm

AWARD OF CERTIFICATE

Certificate of Completion will be awarded to learners who attended the programme.

COURSE FEES

1) Face-to-Face session
SingHealth Staff: \$350 (Waived)
Non-SingHealth Staff: \$430 (Inclusive of GST)

2) Virtual session
SingHealth Staff: \$290 (Waived)
Non-SingHealth Staff: \$350 (Inclusive of GST)

REGISTRATION

SingHealth Staff: Please register via intranet link [AM-EPIC Programmes](#)

Non-SingHealth Staff: For registration details, please email to ipsqworkshop@singhealth.com.sg