

TeamGUIDE™ on Change Management 101: Towards a High-Reliability Healthcare Organisation

Programme towards Strategic and Sustainable Change Journey

PROGRAMME OVERVIEW

Healthcare is a highly complex system that is rapidly evolving. The ability to adapt, being future- and change-ready, is crucial in our quest as a high-reliability organisation to consistently deliver safe and high-quality patient care with zero patient harm – living out our common purpose to put “Patients. At the Heart of All We Do”.

This one-day programme introduces learners to the fundamentals of change management in particular the key concepts, principles and approaches as well as practical tools for effective change.

LEARNING OUTCOMES

Learners will be able to

- Gain a foundational understanding of change management concepts, principles and approaches
- Assess readiness for change, engage with stakeholders and mobilise the energy for the change initiative
- Apply the appropriate interventions during the change process
- Appreciate the various roles involved in a successful and sustainable change or quality improvement initiatives
- Identify and overcome common challenges and barriers to change implementation
- Connect with peers and join the learners’ community of change activists

WHO SHOULD ATTEND

Corporate, health and care professionals who are keen to build your capacity to create meaningful change journeys leveraging the power of people in driving and sustaining successful change.

PRE-REQUISITE

Prior experience in leading, managing or participation in project work.

DURATION

9.00am – 5.00pm

AWARD OF CERTIFICATE

Certificate of Completion will be awarded to learners who attended the programme.

COURSE FEES

SingHealth Staff: \$350 (Waived)
Non-SingHealth Staff: \$430 (Inclusive of GST)

REGISTRATION

SingHealth Staff: Please register via intranet link [AM-EPIC Programmes](#)
Non-SingHealth Staff: For registration details, please email to ipsqworkshop@singhealth.com.sg