

## Design Thinking in Healthcare (1-Day)

*Understand. Explore. Test: A Design Thinking Approach to Healthcare Transformation*

### PROGRAMME OVERVIEW

The Design Thinking in Healthcare Programme (1-Day) aims to create awareness for and understanding of the Design Thinking mindset, through providing an overview of the process and selected tools that may be used in this problem-solving approach.

This programme provides an overview of the Understanding, Exploring and Testing phases in Design Thinking.

### LEARNING OUTCOMES

Learners will be able to:

- Be aware and have a general understanding of the Design Thinking approach
- Be introduced to the key principles, processes, and selected tools in Design Thinking
- Develop an appreciation for empathy in human-centric problem-solving

### PROGRAMME OUTLINE

The programme begins with a segment that provides learners with an introduction to the processes, tools and methods of Design Thinking. Learners will gain insights to the benefits and impact of using Design Thinking in Healthcare through selected case studies.

Design Thinking Taster: Menu Exercise	Outdoor Fieldwork: Develop empathy and uncover interesting insights through observation	Opportunities/Ideation: Generate interesting, wild ideas and communicating ideas through drawings	Sharing/Testing: Understanding the benefits of working in 3D (prototype) to visualise and materialise an idea
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### WHO SHOULD ATTEND

Staff who are starting a Design Thinking project.

### PRE-REQUISITE

Learners should be working in SingHealth for at least 6 months.

### DURATION

9.00am – 6.00pm

### AWARD OF CERTIFICATE

Certificate of Attendance will be issued to learners who attended the programme.

### COURSE FEES

SingHealth Staff: \$350 (Waived)  
Non-SingHealth Staff: \$430 (Inclusive of GST)

### REGISTRATION

SingHealth Staff: Please register via intranet link [AM-EPIC Programmes](#)  
Non-SingHealth Staff: For registration details, please email to [ipsqworkshop@singhealth.com.sg](mailto:ipsqworkshop@singhealth.com.sg)