

## Train-the-Trainer TeamSPEAK™

*Train-the-Trainer Programme in Promoting Speaking Up for Patient Safety in Healthcare*

### PROGRAMME OVERVIEW

The Train-the-Trainer TeamSPEAK™ programme is designed to train and develop trainers who are passionate to deliver and roll-out TeamSPEAK™ within their organizations. The programme aims to enhance the knowledge and skills of learners to conduct and engage their trainees.

Under the Train-the-Trainer TeamSPEAK™ programme, the learners are required to go through:

- TeamSPEAK™ (1.5 hours)
- Assessment through delivering a TeamSPEAK™ session (0.5 day)

### LEARNING OUTCOMES

Learners will be able to:

- Recognise the importance of speaking up for safety.
- Be aware of TeamSPEAK™ strategies to facilitate mutual support.
- Describe ways to respond positively when spoken up to.
- Able to deliver TeamSPEAK™ effectively.
- Learn strategies for promoting speak up culture in an organization.

### WHO SHOULD ATTEND

Open to learners who need to design, develop and roll-out TeamSPEAK™ training programme within their organisations.

### PRE-REQUISITE

Nil.

### DURATION

1.5 days

### AWARD OF CERTIFICATE

Certificate of Completion will be issued to learners who attended the programme.

### COURSE FEES

SingHealth Staff: \$700 (Waived)  
Non-SingHealth Staff: \$860 (Inclusive of GST)

### REGISTRATION

This course is conducted by Individual Institution who adopted TeamSPEAK™ programme.  
For programme details, please email to [ipsqworkshop@singhealth.com.sg](mailto:ipsqworkshop@singhealth.com.sg)