

## TeamSPEAK™

*Programme in Promoting Speaking Up for Patient Safety in Healthcare*

### PROGRAMME OVERVIEW

TeamSPEAK™ programme is an introductory module designed to create awareness of Speaking Up for Safety and understanding psychological safety. The programme focuses on application of critical language CUS and strategies to build psychological safety.

By applying TeamSPEAK™ strategies at critical situations/opportunities, learners are motivated to speak up in delivering better and safer care for patients.

### LEARNING OUTCOMES

Learners will be able to:

- Recognise the importance of speaking up for safety
- Be aware of TeamSPEAK™ strategies to facilitate mutual support
- Describe ways to respond positively when spoken up to
- Practice speaking up

### WHO SHOULD ATTEND

All healthcare professionals.

### PRE-REQUISITE

Nil

### DURATION

1.5 hours

### AWARD OF CERTIFICATE

Certificate of Completion will be issued to learners who attended the programme.

### COURSE FEES

SingHealth Staff: \$50 (Waived)  
Non-SingHealth Staff: \$70 (Inclusive of GST)

### REGISTRATION

SingHealth Staff: Please register via intranet link [AM-EPIC Programmes](#)  
Non-SingHealth Staff: For registration details, please email to [ipsqworkshop@singhealth.com.sg](mailto:ipsqworkshop@singhealth.com.sg)