

TeamGRACE™ (Level 2)

Programme in Promoting Professional Behavior and Communication to Improve Trust and Safety Culture

PROGRAMME OVERVIEW

In the dynamic environment of healthcare, fostering civility is crucial for effective teamwork and the well-being of both patients and staff. By prioritising respect and courtesy, healthcare teams can enhance communication, strengthen collaboration, and ensure patient safety.

Through interactive discussions and activity, this session offers a supportive environment for sharing experiences and equipped with approach to promote respectful interactions in the workplace.

LEARNING OUTCOMES

Learners will be able to:

- Understand the importance of promoting professional behaviour in building positive workplace culture
- Understand what it takes to promote professional behaviour and positive workplace culture
- Adopt a step-by-step structured approach to promote professional behaviour

WHO SHOULD ATTEND

All healthcare professionals, especially for staff who has interest to improve and build well-being in their workplace.

PRE-REQUISITE

Learners are required to complete TeamGRACE™ (Level 1) e-learning module prior to attending this programme.

DURATION

8.30am – 12.30pm

AWARD OF CERTIFICATE

Certificate of Completion will be issued to learners who attended the programme.

COURSE FEES

SingHealth Staff: \$200 (Waived)

Non-SingHealth Staff: \$250 (Inclusive of GST fee)

REGISTRATION

SingHealth Staff: Please register via intranet link [AM-EPIC Programmes](#)

Non-SingHealth Staff: For registration details, please email to ipsqworkshop@singhealth.com.sg