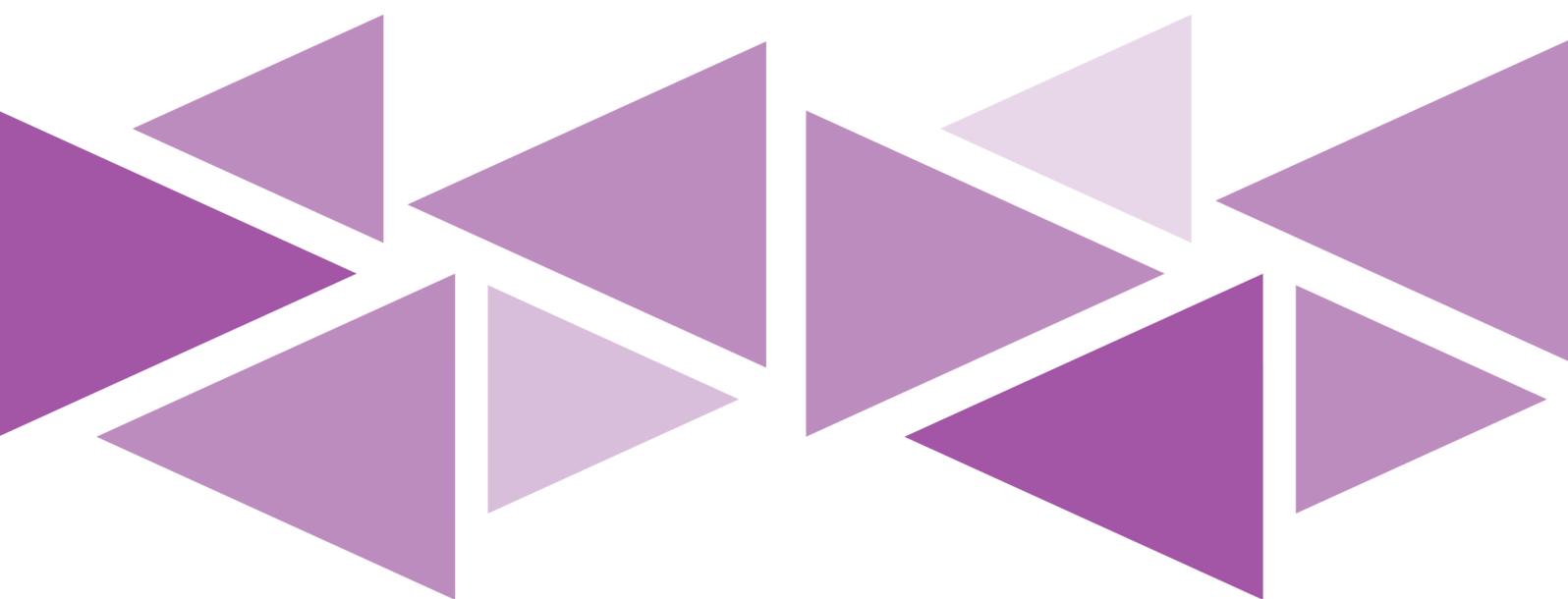


Temasek Foundation Healthcare Executives in Asia Leadership Programme (TF HEAL) – Patient Safety

Global Action for Leaders and Learning Organization
on Patient Safety (GALLOPS)

6, 7, 11, 12 October 2021



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Programme Highlights	
ZOOM Webinar ID: 999 5278 1252 Passcode: psw2021	
12.30pm	Welcome by Prof Tan Kok Hian Group Director, SingHealth Duke-NUS Institute for Patient Safety & Quality (IPSQ), Singapore
12.35pm	Opening Address by Prof Fong Kok Yong Deputy Group Chief Executive Officer, Medical and Clinical Services, Singapore Health Services (SingHealth), Singapore
12.45pm	Speech by A/Prof Tan Hiang Khoo Group Director, International Collaboration Office, Singapore Health Services (SingHealth) Director, SingHealth Duke-NUS Global Health Institute
12.50 pm	Speech by Dr Neelam Dhingra-Kumar Unit Head, Patient Safety Flagship, World Health Organization (WHO)
1.00 pm	Speech by Dr Hwang Chi Hong National University Health System (NUHS), Singapore <i>Lead, Clinical Governance Committee, Group Chairman Medical Board Office Director, Quality, Improvement & Innovation, JurongHealth Campus</i>
1.10 pm	Speech by A/Prof Wong Moh Sim National Healthcare Group (NHG), Singapore <i>Deputy Group Chief Quality Officer</i>
1.15 pm	Speech by Mr Benedict Cheong Chief Executive, Temasek Foundation International, Singapore
1.20pm	Launch of Temasek Foundation Healthcare Executives in Asia Leadership Programme (TF HEAL) – Patient Safety and Group Photo-taking
1.25 pm	Recitation of Patient Safety Pledge – Reaffirming our commitment to Target Zero Harm
1.35pm	Patient Safety: Still a work in progress? By Sir Liam Donaldson Patient Safety Envoy, World Health Organization (WHO)
1.55pm	Target Zero Harm Award Presentation Video
2.00pm	End of Programme

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Day 1: 6 October 2021, Wednesday ZOOM Webinar ID: 999 5278 1252 Passcode: psw2021	
#1 1500-1730	Policies to Eliminate Avoidable Harm <i>Moderated by Prof Tan Kok Hian</i> <i>Group Director, SingHealth Duke-NUS Institute for Patient Safety & Quality</i> <i>Singapore Health Services (SingHealth), Singapore</i>
	Dr Neelam Dhingra-Kumar <i>Unit Head, Patient Safety Flagship, World Health Organization (WHO)</i>
	Prof Ong Biauwei Chi <i>Group Chief Risk Officer, Singapore Health Services (SingHealth), Singapore</i>
	Dr Voo Yau Onn <i>Director, Quality, National University Polyclinics, National University Health System (NUHS), Singapore</i>
#2 1730-1830	Multisectoral Synergies & Partnerships <i>Moderated by Ms Zann Foo</i> <i>Deputy Director (Admin), SingHealth Duke-NUS Institute for Patient Safety & Quality</i> <i>Singapore Health Services (SingHealth), Singapore</i>
	1) Network & Partnerships for Improving Patient Safety – Ensure Safer Systems Dr Kok Mun Foong <i>Director, National Improvement Unit (NIU), Ministry of Health, Singapore</i>
	2) Community Partnership A/Prof Eugene Shum <i>Director, Community Partnership, Regional Health System (RHS)</i> <i>Singapore Health Services (SingHealth), Singapore</i>
Day 2: 7 October 2021, Thursday ZOOM Webinar ID: 950 4614 3335 Passcode: tfheal	
#3 1500-1615	Patient Safety Training: Curricula and Continuous Professional Development <i>Moderated by A/Prof Lim Boon Leng</i> <i>Chief Risk Officer, Singapore General Hospital</i> <i>Director, Medical Affairs, Anaesthesiology & Perioperative Sciences</i> <i>Singapore Health Services (SingHealth), Singapore</i>
	Dr Irina Papieva <i>Technical Officer, World Health Organization (WHO)</i>
	A/Prof Sophia Ang <i>Vice Chairman Medical Board (Quality, Patient Safety & Operations) & Senior Consultant, Anaesthesia,</i> <i>National University Hospital, National University Health System (NUHS), Singapore</i>
	A/Prof Tan Hui Ling <i>Assistant Chairman Medical Board (Clinical Quality & Audit), Tan Tock Seng Hospital</i> <i>National Healthcare Group (NHG), Singapore</i>

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Day 2: 7 October 2021, Thursday ZOOM Webinar ID: 950 4614 3335 Passcode: tfheal	
#4 1615-1700	Assessment, Monitoring and Reporting for Patient Safety Dr Nikhil Gupta <i>Technical officer, Patient Safety Flagship, World Health Organization (WHO)</i> Moderated by Ms Zann Foo <i>Deputy Director (Admin), SingHealth Duke-NUS Institute for Patient Safety & Quality Singapore Health Services (SingHealth), Singapore</i>
	Briefing on the Global Patient Safety Action Plan Self-Assessment Tool <i>Briefing to GALLOPS Programme Participants</i> <i>Ms Mabel Sim, SingHealth Duke-NUS Institute for Patient Safety & Quality Singapore Health Services (SingHealth), Singapore</i>
#5 1700-1800	Sharing of Best Practices in Asia Moderated by Dr Diana Tan <i>Co-Director (Clinical), SingHealth Duke-NUS Institute for Patient Safety & Quality Director, Clinical Services, Changi General Hospital Singapore Health Services (SingHealth), Singapore</i> Co-Moderated by Ms Vijaya Rao <i>Director, International Collaboration Office Singapore Health Services (SingHealth), Singapore</i>
	1) Dr. Sridharan Sathasivam <i>Deputy Director General (Planning) Ministry of Health, Colombo, Sri Lanka</i> 2) Dr Nor'Aishah Abu Bakar <i>Public Health Physician - Deputy Director Medical Care Quality Section Medical Development Division Ministry of Health, Malaysia</i> 3) Dr Dina Arwina Dalimunthe <i>Committee of Quality Assurance and Patient Safety, USU Hospital Universitas of Sumatera Utara (USU), Indonesia</i> 4) Dr Rajkumar <i>Deputy Director Maternal Health & Quality Assurance Ministry of Health, India</i>

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Day 3: 11 October 2021, Monday ZOOM Webinar ID: 950 4614 3335 Passcode: tfheal	
#6 1500-1700	<p>Build High Reliability Health Systems <i>Moderated by Prof Tan Kok Hian</i> <i>Group Director, SingHealth Duke-NUS Institute for Patient Safety & Quality</i> <i>Singapore Health Services (SingHealth), Singapore</i></p> <hr/> <p>Ms Pang Nguk Lan <i>Deputy Group Director, SingHealth Duke-NUS Institute for Patient Safety & Quality</i> <i>Director, Quality, Safety & Risk Management, KK Women's and Children's Hospital</i> <i>Singapore Health Services (SingHealth), Singapore</i></p> <p>A/Prof Low Shiong Wen <i>Group Director, Group Medical Affairs</i> <i>Head of Div. Neurosurgery, Ng Teng Fong General Hospital</i> <i>National University Health System (NUHS), Singapore</i></p> <p>Ms Lim Hong Yee <i>Director, Pharmacy, Tan Tock Seng Hospital</i> <i>National Healthcare Group (NHG), Singapore</i></p> <p>Capt Senthilvalavan <i>Deputy Chief Pilot (B777), Singapore Airlines</i></p>
#7 1700-1800	<p>Clinical Process Improvement <i>Moderated by Dr Diana Tan</i> <i>Co-Director (Clinical), SingHealth Duke-NUS Institute for Patient Safety & Quality</i> <i>Director, Clinical Services, Changi General Hospital</i> <i>Singapore Health Services (SingHealth), Singapore</i></p> <hr/> <p>Dr Hwang Chi Hong <i>Lead, Clinical Governance Committee, Group CMB Office</i> <i>Director, Quality, Improvement & Innovation, JurongHealth Campus</i> <i>National University Health System (NUHS), Singapore</i></p> <p>Dr Alvin Chang <i>Clinical Director, Quality, Safety and Risk Management, KK Women's and Children's Hospital</i> <i>Senior Consultant, Department of Neonatology, KK Women's and Children's Hospital</i> <i>Singapore Health Services (SingHealth), Singapore</i></p>

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Day 4: 12 October 2021, Tuesday ZOOM Webinar ID: 950 4614 3335 Passcode: tfheal	
#8 1430-1545	Risk Management, Reporting and Learning Systems: Responding to a Sentinel Event & Assessing the Quality of Root Cause Analysis <i>Moderated by Dr Loh Huey Peng</i> <i>Co-Director (Clinical), SingHealth Duke-NUS Institute for Patient Safety & Quality</i> <i>Director, Nursing, Singapore National Eye Centre</i> <i>Singapore Health Services (SingHealth), Singapore</i>
	<p>Dr Chow Mun Hong <i>Chief Risk Officer and Director, Quality Management, SingHealth Polyclinics</i> <i>Singapore Health Services (SingHealth), Singapore</i></p> <p>Ms Brenda Zhuang <i>Deputy Director, Office of Clinical Governance, Tan Tock Seng Hospital</i> <i>National Healthcare Group (NHG), Singapore</i></p> <p>Dr Lim Ghee Hian <i>Vice Chairman of Medical Board (Clinical Risk Management and Clinical Quality)</i> <i>Senior Consultant, Emergency Medicine Dept., JurongHealth Campus</i> <i>National University Health System (NUHS), Singapore</i></p>
#9 1545-1645	Risk Management, Reporting and Learning Systems: Just Culture & Speak Up Culture <i>Moderated by Ms Pang Nguk Lan</i> <i>Deputy Group Director, SingHealth Duke-NUS Institute for Patient Safety & Quality</i> <i>Director, Quality, Safety & Risk Management, KK Women's and Children's Hospital</i> <i>Singapore Health Services (SingHealth), Singapore</i>
	<p>A/Prof Andrew Tan <i>Chairman, Division of Radiological Sciences, Singapore General Hospital</i> <i>Singapore Health Services (SingHealth), Singapore</i></p> <p>Ms Hnin Nwe Oo <i>Assistant Director of Nursing, Tan Tock Seng Hospital</i> <i>National Healthcare Group (NHG), Singapore</i></p>

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Day 4: 12 October 2021, Tuesday ZOOM Webinar ID: 950 4614 3335 Passcode: tfheal	
#10 1645-1755	<p>Patient Engagement and Patient Centred Care: <i>Moderated by Ms Nidhi Swarup</i> <i>SingHealth Patient Advocacy Network (SPAN)</i> <i>Singapore Health Services (SingHealth), Singapore</i></p> <hr/> <p>1) The Role of Patient Advocates in Advancing Healthcare Experience & Outcome <i>Ms Ai Ling Sim-Devadas</i> <i>Co-Chair, SingHealth Patient Advocacy Network (SPAN)</i> <i>Singapore Health Services (SingHealth), Singapore</i></p> <p><i>Mr Ellil Mathiyan Lakshmanan</i> <i>Co-Chair, SingHealth Patient Advocacy Network (SPAN)</i> <i>Singapore Health Services (SingHealth), Singapore</i></p> <p>2) Patient Centred Care <i>Ms Esther Lim</i> <i>Head Coordinator, ESTHER Network Singapore</i> <i>Director, Population Health and Integrated Care Office (PHICO)</i> <i>Singapore Health Services (SingHealth), Singapore</i></p> <p>3) Preventing Hospital Readmissions: Holistic care by healthcare professional together with volunteers <i>Adj A/Prof Eugene Shum</i> <i>Director, Community Partnership, Regional Health System (RHS)</i> <i>Singapore Health Services (SingHealth), Singapore</i></p>
1755-1805	<p>Closing Address by Prof Tan Kok Hian <i>Group Director, SingHealth Duke-NUS Institute for Patient Safety & Quality (IPSQ), Singapore</i></p>