

Temasek Foundation
Healthcare Executives in Asia Leadership (TF HEAL) Programme – Patient Safety
Global Action for Leaders & Learning Organisations on Patient Safety (GALLOPS)
7 – 11 November 2022

Programme (updated 2 Nov 2022)

All sessions will be held at The Ngee Ann Kongsi (NAK) at The Academia 20 College Road, Singapore 169856 unless otherwise stated.

Date	Time	Programme
Day 1 7 Nov'22 Monday	8.30am – 11.00am	World One Health Congress Opening & Keynote <i>Sands Expo & Convention Centre</i>
	11.30am – 1.00pm	Lunch @ <i>The NAK Annex, Academia</i>
	1.05pm – 1.15pm	Opening Address by Prof Fong Kok Yong Deputy Group Chief Executive Officer (Medical and Clinical Services), SingHealth <i>The NAK Auditorium @ Academia</i>
	1.15pm – 1.20pm	SingHealth International Collaboration Office Updates Ms Vijaya Rao Director, SingHealth International Collaboration Office
	1.20pm – 1.30pm	Promoting Asia Pacific Patient Safety Landscape – GPSAP and GALLOPS Prof Tan Kok Hian Group Director and Senior Associate Dean SingHealth Duke-NUS Institute for Patient Safety & Quality (IPSQ)
	1.30pm – 2.00pm	A Decade of Patient Safety 2021-2030 Dr Neelam Dhingra Unit Head, Patient Safety Flagship, World Health Organization
	2.00pm – 2.30pm <i>(3.00pm – 3.30pm KST)</i>	Promoting Patient Safety Best Practices in Korea Dr Kim Hye-Jin, PhD Deputy General Manager, Patient Safety Team, Severance Innovation Center, Yonsei University Health System, Korea Adjunct Professor, Yonsei University College of Nursing <i>Live Streaming @ The NAK Auditorium from Korea</i>
	2.30pm – 3.00pm <i>(1.30pm – 2.00pm THA)</i>	Promoting Patient Safety Best Practices in Thailand Dr Piyawan Limpanyalert Chief Executive Officer, The Healthcare Accreditation Institute (Public Organization) <i>Live Streaming @ The NAK Auditorium from Thailand</i>
	3.00pm – 3.20pm <i>4.00pm – 4.20pm KST, JST</i> <i>2.00pm – 2.20pm THA</i>	Q&A Session 1
	3.20pm – 3.40pm	Afternoon Tea Break
	3.40pm – 4.10pm <i>(4.40pm – 5.10pm JST)</i>	Promoting Patient Safety Best Practices in Japan Professor Shin Ushiro Director, Division of Patient Safety, Kyushu University Hospital <i>Live Streaming @ The NAK Auditorium from Japan</i>
	4.10pm – 4.40pm	Promoting Patient Safety Best Practices in Singapore Ms Pang Nguk Lan Chief Risk Officer and Director of Quality, Safety & Risk Management, KK Women's and Children's Hospital, Singapore Deputy Group Director, SingHealth Duke-NUS Institute for Patient Safety & Quality (IPSQ)
	4.40pm – 5.00pm <i>(5.40pm – 6.00pm JST)</i>	Q&A Session 2
	5.00pm – 5.10pm	End of Day Briefing

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Day 2 8 Nov'22 Tuesday	9.00am – 12.00pm	Hospital Visit Refer to <i>Annex A</i>
	12.30pm – 2.00pm	Lunch @ <i>The NAK Annex, Academia</i>
	2.00pm – 2.20pm	WHO Member State GPSAP Survey and Assessment Tool Dr Neelam Dhingra Unit Head, Patient Safety Flagship, World Health Organization <i>The NAK Auditorium @ Academia</i>
	2.20pm – 4.20pm	GPSAP Self-Assessment <i>The NAK Auditorium @ Academia</i>
	<i>3.00pm – 3.30pm</i>	Afternoon Tea Break
	4.20pm – 4.30pm	End of Day Briefing
Date	Time	Programme
Day 3 9 Nov'22 Wednesday	9.00am – 12.30pm	Patient Safety & Quality Improvement Workshop <i>The NAK Auditorium, L1-S1, L1-S3 & L1-S4 @ Academia</i>
	<i>10.30am – 10.45am</i>	Morning Tea Break
	12.30pm – 2.00pm	Lunch @ <i>The NAK Annex, Academia</i>
	2.00pm – 4.00pm	GPSAP Strategy 2.5 Patient safety in emergencies and settings of extreme adversity - Temasek Pinnacle Series - Impact on and Innovation in Clinical Practice (IICP) – How Can Health Systems in LMICs Leverage on Innovations to Tackle The Growth in Depth And Breadth of Their Disease Burden While Addressing The Concerns of Environmental Sustainability? <i>Live Streaming from Sands Expo & Convention Centre to The NAK Auditorium, Academia</i>
	<i>3.00pm – 3.15pm</i>	Afternoon Tea Break
	4.00pm – 4.10pm	End of Day Briefing
Date	Time	Programme
Day 4 10 Nov'22 Thursday	9.30am – 10.30am	World Patient Safety Day + Medication Safety Dr Neelam Dhingra Unit Head, Patient Safety Flagship, World Health Organization <i>The NAK Auditorium @ Academia</i>
	<i>10.30am – 11.00am</i>	Morning Tea Break
	11.00am – 1.00pm	GPSAP Strategy 2.5 Patient safety in emergencies and settings of extreme adversity - Temasek Pinnacle Series- Pandemic Preparedness and Health Systems Resilience (PPHSR) - Transformational Innovation for Preparedness and Resilience <i>Live Streaming from Sands Expo & Convention Centre to NAK Auditorium, Academia</i>
	1.00pm – 2.00pm	Lunch @ <i>The NAK Annex, Academia</i>
	2.00pm- 5.00pm	GPSAP Group Work Presentation <i>The NAK Auditorium @ Academia</i>
	<i>3.30pm – 3.45pm</i>	Afternoon Tea Break
	5.00pm – 5.10pm	End of Day Briefing
	6.30pm – 9.00pm	Temasek Foundation Healthcare Executives in Asia Leadership Programme (TF HEAL) - Networking Dinner + Graduation Ceremony <i>CHJIMES Hall, 30 Victoria Street, Singapore 187996</i>

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Date	Time	Programme
Day 5 11 Nov'22 Friday	10.00am – 11.30am	SingHealth Duke-NUS Institute of Medical Simulation (SIMS) Introduction and Visit - Refer to <i>Annex B</i> <i>The NAK Auditorium @ Academia and SIMS Lab</i>
	11.30am – 1.00pm	Lunch @ <i>The NAK Annex, Academia</i>
	1.00pm – 2.30pm	GALLOPS Leadership Dialogue with WHO Dr Neelam Dhingra <i>The NAK Auditorium @ Academia</i>
	2.30pm – 2.45pm	Evaluation

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Annex A – Hospital Visit on Day 2, 8 Nov 2022, 9.00am – 12.00pm

Visit highlights may subject to changes

Site	Hospitals
A	<p>Singapore General Hospital (SGH) – SGH Campus SGH is the first and largest hospital in Singapore. It provides affordable specialist care for patients, training for doctors and other healthcare professionals, and conducts research to bring better care to its patients. It is also a leading teaching hospital for undergraduate medical training as well as postgraduate and advanced training of specialist doctors, nurses and allied health professionals.</p> <p>Visit highlights: Join us on the TeamSPEAK Journey on how SGH promotes the culture of Speaking Up for Safety and builds a psychological safe working environment. Learn about Infection Prevention & Epidemiology and Disease Outbreak Preparedness and Medication Safety initiatives such as SmartBin system and Medication Delivery Service with visit to the Pharmacy.</p>
B	<p>Outram Community Hospital (OCH) – SGH Campus It is one of the three community hospitals under SingHealth cluster. Located within SGH Campus, OCH allows patients' convenient access to Singapore General Hospital and national specialty centres. Various rehabilitation spaces are incorporated for patients to get better and integrate in their communities after discharge.</p> <p>Visit highlights: We welcome you to take a tour of a Singapore Public Housing Flat and Kitchen and how to incorporate activities of daily living (ADL) are incorporated in the design of the flat. Other highlights include a tour to the ward, rehabilitation gym and garden.</p>
C	<p>Changi General Hospital (CGH) – CGH Campus CGH is an academic medical institution with over 1,000 beds serving a community of more than 1 million people in Singapore. With a wide range of medical specialties and services, it is helmed by an experienced and skilled team of healthcare professionals who consistently deliver positive health outcomes and care for patients.</p> <p>Visit highlights: Learn about Culture of Quality Improvement and Patient Safety @ CGH and how CGH incorporates innovation & automation to enable better delivery care for patients and better support healthcare providers across the continuum of care. Other highlights include Medication Safety in CGH, visit to Centre for Health Assistive & Robotics Technology (CHART) and Wards, Specialist Clinic and Pharmacy.</p>
D	<p>KK Women's and Children's Hospital (KKH) – KKH Campus KKH has evolved over the decades into a leader in Obstetrics, Gynaecology, Paediatrics and Neonatology. Today, the 830-bed hospital is a referral centre providing tertiary services to manage high-risk conditions in women and children. Being an Academic Medical Centre, KKH is also a major teaching hospital for few medical schools in Singapore. The hospital also runs the largest specialist training programme for Obstetrics and Gynaecology and Paediatrics in Singapore.</p> <p>Visit highlights: Introduction to KKH's journey to High Reliability "Target Zero Harm" and Partnership with Patient Champions & Enablers. Establishment of Enterprise Risk Management framework as part of KKH governance and leadership to manage risk at all levels. Other highlights include Bank de Ideas, visits to different wards such as Post-Natal Ward, Delivery Suite and NICU and Pharmacy (Outpatient and Inpatient).</p>

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E	<p>Sengkang General Hospital (SKH) – SKH Campus SKH offers a wide spectrum of specialist clinics and co-located with Sengkang Community Hospital, it will be part of the newest integrated hospital campus delivering multidisciplinary and patient-centric care covering all major healthcare disciplines.</p> <p>Visit highlights: Clinical risk management activities to improve patient care such as Infection Control, Falls Prevention and Phlebitis Prevention initiatives. Medication Safety without harm initiatives with medication reconciliation and Pick-to-Light medication system. Infrastructure design such as Code Blue lifts and Trauma lifts.</p>
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Annex B – SingHealth Duke-NUS Institute of Medical Simulation (SIMS) Laboratory Visit on Day 5, 11 Nov 2022, 10.00am – 11.30am

Visit will be on group rotation basis with 2 groups at a time starting at different laboratory (30min per group)

Group	Laboratories
1	SIM OT and Surgical Skills
2	SIM OT and Surgical Skills
3	SIM OT and Surgical Skills
4	SIM OT and Surgical Skills
5	SIM OT and Surgical Skills