

MESSAGE FROM PROGRAMME DIRECTORS



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In today's healthcare environment, healthcare is becoming more complex and preventable errors continue to occur. This is a major concern for healthcare providers, practitioners and executives. Patient safety is a top most priority when providing quality healthcare. Understanding of healthcare risks, culture and system; use of optimal healthcare strategies; and effective design and implementation of preventive, effective, and sustainable patient safety and healthcare quality change solutions are now essential knowledge and skills for all healthcare professionals and leaders.

Adopting the best practices framework, our programmes, our programmes aim to provide and empower you with patient safety and quality knowledge and skills with real world insights and interactive learning:

- Duke-NUS Medical School Graduate Certificate in Patient Safety & Healthcare Quality (GC-PSHQ)
- National University of Singapore Graduate Diploma in Patient Safety & Healthcare Quality (GD-PSHQ)
- National University of Singapore Master's in Patient Safety & Healthcare Quality (MPSHQ)

“Developing Outstanding Patient Safety and Healthcare Quality Leaders for Safer and Better Healthcare in Asia and Beyond”

The programmes are specially crafted by healthcare leaders for healthcare professionals (doctors, nurses, allied health professionals, healthcare and health related industries administrators & executives). We have strong support from senior healthcare leaders. In addition, we have excellent partnership support & synergy from our community care leaders; and our network of multisectoral and international partners. We welcome everyone in healthcare or related industries, who aspire to jumpstart your career in healthcare, especially in patient safety and healthcare quality improvement, to join us.

The programmes, developed and taught by healthcare leaders and experts in the fields of patient safety and healthcare quality, include case studies from Asian & global healthcare settings that will resonate with you. The live (hybrid – both online and physical formats) learning sessions are designed to immerse you in interactive real-life scenarios. The goal is to provide you with ample opportunities to improve your knowledge and skills, which will add value to your career and development.

A learning organisation with a high-reliability system and a continuous staff improvement mindset thrives on a robust patient safety and quality ecosystem. The concept, framework, system and culture of safety have since evolved. You will learn how you can enhance constituent cultures like Speak Up Culture, Just Culture, Patient Partnership Culture, Joyful Workplace Team Culture, Quality Improvement/ Innovation Culture, to strengthen the ecosystem in your learning organisation. The holistic curriculum will equip you with a wide range of knowledge and skills that you can use to inspire team members and others to cocreate and co-implement to make an impact. You will be able to forge successful partnerships and build a strong patient safety and quality ecosystem in healthcare and for your community.

Join us in realising your full potential and future proof your career in healthcare and related industries!